



Texas Security Leader Turns to Vestige

Offer protection & Client Trust

Overview



Customer:
Verified Response



Vestige Products:
body cams, vehicle cameras



Industry:
Private Security



Key Challenge: Delivering reliable, high-quality video evidence in high-crime environments while balancing cost and operational constraints



Location:
Dallas/Fort Worth, TX



Employees:
54 officers

The Challenge

Verified Response provides 24/7 security services across Dallas/Fort Worth, including apartment communities designated by the city as high-crime zones. With officers spread across more than 20 properties each night, Operations leadership needed technology that could:

“It’s high quality at reasonable prices. The quickness of access is by far the best thing.”

**—CHRISTIAN REED,
OPERATIONS LEAD**



- Provide credible, on-demand video evidence to reduce liability and resolve disputes.
- Support multi-agency investigations from violent crime to narcotics cases.
- Deliver high quality at a cost structure sustainable for a privately funded firm.
- Overcome logistical challenges like limited docking access and long patrol shifts

The Vestige Solution

Verified Response deployed Vestige cloud-connected body and vehicle cameras to patrol units, supervisors, and high-risk posts. Unlike legacy alternatives, Vestige delivers instant upload and remote access to footage — eliminating the need for nightly device collection.

Why Vestige Stands Out

- **Fast Evidence Sharing:** “We share video with agencies multiple times a day for identification or proof. Vestige lets us pull and send footage instantly.” – Christian Reed, Verified Response
- **Transparency with Clients:** Footage and screenshots are included in client reports, accelerating problem resolution and differentiating Verified Response from competitors.
- **Investigation Support:** Evidence has been used in gang, narcotics, and violent crime cases — even advancing to the Department of Public Safety.
- **Officer Protection:** Cameras deter aggressive behavior, back up justified use-of-force incidents, and reduce lawsuit risk.
- **Operational Flexibility:** Cloud connectivity means supervisors can review incidents without physically collecting devices.

Vestige also provided extra batteries to cover double shifts shifts, addressing early challenges with runtime.

Results



Safer Officers:

Body cams reduce confrontations and provide oversight during volatile encounters.

Reduced Liability:

Clear, time-stamped video has prevented lawsuits and supported justified use-of-force.

Stronger Client Trust:

Transparent reporting with video evidence sets Verified Response “above the mark” compared to competitors.

Faster Police Collaboration:

Agencies receive footage or screenshots within minutes, helping close cases faster.

Return on Investment:

Footage has supported major investigations, proving the technology “has paid for itself many times over.”

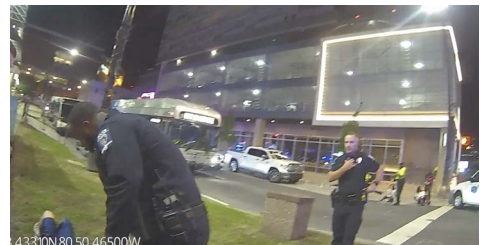
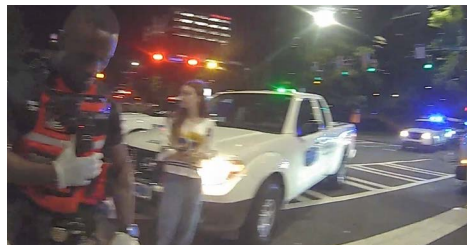


At a Glance – Impact of Vestige on Verified Response

Benefit	Impact
Evidence Sharing	Footage provided to police multiple times daily
Client Transparency	Video embedded in reports accelerates problem resolution
Liability Defense	Clear proof reduces legal exposure
Officer Safety	Cameras deter misconduct and provide oversight
Investigation Value	Footage used in narcotics & gang cases, reaching state-level agencies

“I’d give Vestige a 4.5 out of 5. The product works, it’s helped us put people in jail, and it keeps my guys out of trouble.”

—MIKE MCGREGOR,
OPERATIONS & SUPPORT MANAGER



Vestige cloud-based body cameras provide real-time look in, connecting officers in the field with anyone with a connected device. Immediate support and back up is always a mobile app click away.

About Verified Response

Verified Response is a Dallas/Fort Worth-based private security firm specializing in protecting high-crime properties, residential communities, and businesses. With 50+ officers, the company delivers tailored patrol, post, and mobile security solutions with a strong focus on professionalism, transparency, and safety.

About Vestige

Vestige delivers AI-powered vehicle and body cameras, real-time monitoring, and emergency alert solutions like the PERSA panic button. Designed for high-risk, mobile environments, Vestige helps organizations reduce liability, protect staff, and respond in the moments that matter most.